

Andrew H. Green



Experience

November 2008 –
Present

DW Technology Services

Raleigh, NC

Network Administrator

- Assistant administrator in charge of 75 employee network
 - Deploying software, managing 20 servers, troubleshooting workstations
 - Managing and maintaining Active Directory (Server 2003 & 2008) and Exchange 2007
 - Planning and implementing VMware vSphere 4 virtualization infrastructure
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August 2008 –
November 2008

Tech Wizards, LLC

Raleigh, NC

PC Technician

- Troubleshooting home computer hardware and software
 - Installing and repairing home computer networks
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July 2008

Insight IT Solutions

Raleigh, NC

Contract PC Technician (1 Month Contract)

- Installing training workstations at client's restaurants
 - Training staff on using new training workstations
 - Removing and packaging for shipping old training workstations
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June 2008

GST Information Technology Solutions

Raleigh, NC

Contract PC Technician (1 Month Contract)

- Securely erasing old computers to remove confidential data
 - Upgrading computers to support dual-monitors
 - Imaging new machines to install company's software
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2002 – Present

Self Employed Part-Time

Charlotte & Raleigh, NC
Simsbury, CT

PC Technician

- Repairing home computers of friends, family and neighbors
 - Providing remote assistance via Windows Remote Desktop and via telephone
 - Installing home networks and troubleshooting existing networks
 - Upgrading computer hardware and software
 - Building customized PCs
 - Creating and configuring web sites and servers
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June 2001

Updike, Kelly & Spellacy, P.C.

Hartford, CT

IT Intern for 100-attorney firm

- Assisted IT manager with website maintenance and desktop support for employees
 - Refurbished computers to recycle them for reuse
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June 2005 – Aug. 2007

AirClean Systems, Inc.

Raleigh, NC

Full-Time Summer Job as Wiring Technician

- Responsible for progressively more complex technical projects
 - Built wiring harnesses for forensic equipment
 - Installed wiring harnesses in company's products
 - Manufactured carbon air filters for forensic equipment
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Education

June 2008 – Present

New Horizons Computer Learning Center

Morrisville, NC

CompTIA A+, Network+ & Microsoft MCP Certifications

Additional certification upon completion include Security+, MCSA, MCSE & CCNA

Aug. 2006 – 2008

The University of North Carolina – Charlotte

Charlotte, NC

Coursework towards degree in Computer Science include Computer Science 1214 & 1215 (intro to computer science I & II) & Math 1100

Oct. 2003 – June 2006

Wakefield High School

Raleigh, NC

High School Diploma

- Major focus on computing technology
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Skills & Certifications

CompTIA A+, Network+, Security+

Microsoft MCSA – Windows Server 2003

Windows NT 4.0, 2003, XP...Microsoft Networking

Trouble Shooting...Software Implementation

Desktop Systems...Component Repair...OS Fundamentals

TCP/IP Configuration...Hardware/Software Installation...Microsoft Office